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ESPA™

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Connect
Collaborate
Innovate

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Organises the necessity

**ESPA PAGING INTERFACING:
ORGANISES THE NECESSITY**
The means we have at our disposal today to communicate with each other are more extensive than ever: telephone, text, chat, presence and social apps. The infrastructure is more complex than we could have predicted a few years ago. Yet, there are environments where a traditional paging system is a deliberate choice. The paging system is so reliable that you are sure that the message is received. But we can still go further.

The paging system is a straightforward means of communication. Nevertheless, there is a need for more interaction than the paging system normally allows, such as responding to a call, consulting with various colleagues at the same time after a call, or offering a voice prompt. When we integrate paging and telephony smartly, what emerges is the ideal communication platform to realise such needs: Pridis ESPA.

WHY PRIDIS ESPA?
Pridis ESPA links your paging system and allows it to communicate from your own telephony environment, regardless of the system with which you work. An example: A hospital works with various suppliers for landlines, mobile telephony, and paging systems. All of these suppliers use various protocols. The ESPA system developed by Pridis fits here nicely. Because of this system, Pridis ESPA can be immediately used without the necessity of costly customisation.

**SENDING PREVIOUSLY SET UP
TEXT MESSAGES VIA TELEPHONE**
With ESPA, text messages can be sent as part of a workflow. An example: On an oil platform, various emergency situations are taken into account. When an alarm sounds with a text message, telephone, Dect and beeper users can receive a text message that subsequently activates a chain of information. The dispatched alarm message determines which action in the workflow will be taken.

AIR BRIDGE
Using SIP trunking, Pridis ESPA provides a completely transparent interface for communications platforms such as Microsoft and Skype 4 Business, so that these platforms form a bridge between a locally based paging system and a cloudbased voice solution.

CONFERENCE ROOM
Pridis ESPA facilitates a solution in which a 'meet me' message is sent by the conference organiser to various people. The persons receiving the message can call in to the conference discussion via any device.

AREAS OF APPLICATION
Of course, we are already familiar with pagers and the paging system from the healthcare sector and home care (patients call for help or for their nurse). But it is also a frequently used call and alarm application for offices and institutions (quickly calling colleagues or a first-aid team who can proceed to different locations).

The ESPA paging system helps you to alarm quickly and reliably and to confirm with a response during time-critical situations, with no confusion and disarray. ESPA delivers messages automatically, collects responses, and escalates to third parties. And all of this with reporting capabilities ready for analysis.

Basic features

- Connection options
- Absence detection
- Absence routing
- Alarming
- Freely adjustable alarm codes
- Conversion of telephone numbers to beeper numbers
- Voice prompts that can be adjusted
- Reporting
- Workflow solutions